



SWIFT's Solution for ESMIG

TIPS CG

June 2021

Where can I go if I need help?



ESMIG pages

Visit the [ESMIG pages](#) for programme news, updates and getting started guide

MySWIFT

[ESMIG Support Page](#) - A self-service portal containing documents, guidance on frequently asked questions and Knowledge Base Articles.

SWIFT Customer Support

SWIFT Customer Support teams are on hand 24/7 to answer specific queries if you don't find the information resources you are looking for.

Additional Support features for SWIFT's Solution for ESMIG

SWIFTSmart

Introduction to T2/T2S Consolidation Project

User Handbook

SWIFT's Solution for ESMIG – Service Description
U2A Setup Guide – Step-by-Step
U2A Connection Manager
Getting Started - U2A-only

Knowledge Base

KB Articles
ESMIG FAQ



ESMIG Support Page – example of content that will evolve

Knowledge Centre > SWIFT's Solution for ESMIG

SWIFT's Solution for ESMIG

This support page provides help for typical problems and questions about SWIFT's Solution for ESMIG and related services.

Introduction

Subscribe and Configure
Access to ESMIG

Prepare your Migration

ESMIG Value
Added Services

U2A Connectivity

Introduction

- **Updated** ESMIG Timeline
- TARGET Consolidation on ECB
- SWIFT's Solution for ESMIG - Service Description

Subscribe and Configure Access to ESMIG

- **Updated** ESMIG Subscription and Service Configuration Steps

Prepare your Migration

- **Updated** SWIFT's Solution for ESMIG - System and Network Requirements
- **Updated** ESMIG FAQ
- Pacs.008 message sample

ESMIG Value Added Services

- **New** Upgrade of ESMIG Value Added Services to User Detailed Functional Specifications (UDFS) v2.2
- Connector for T2 for Alliance Messaging Hub - Service Description
- Connector for T2 for Alliance Access - Service Description
- How to order Connector for T2 bundle for Alliance Access

Related links

- [ESMIG on swift.com >](#)
- [ECB Key Milestones >](#)
- [Order Products and Services >](#)
- [Release Timeline for SWIFT products and services >](#)
- [ISO 20022 \(CBPR+\) Customer Adoption Support Page >](#)
- [Universal Confirmations Support Page >](#)
- [My open cases >](#)
- [Contact Support >](#)

Planned deliverables for publication within 2 weeks time:

- 1) SWIFT's solution for ESMIG – Introduction – **New**
- 2) ESMIG Roadmap for A2A and U2A – **New**
- 3) ESMIG Roadmap for U2A-only – **New**
- 4) ESMIG subscription and service configuration steps – **Updated**
- 5) ESMIG System and Network Requirements – **Updated**
- 6) ESMIG FAQ – **Updated**
- 7) Upgrade of ESMIG Value Added Services to UDFS v2.2 – **New**
- 8) ESMIG - U2A SWIFT login Application V2 release date – **New**





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