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**Germany-Frankfurt am Main: ECB - Provision of Learning and Development Activities  
2019/S 113-276191**

**Social and other specific services – public contracts**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

European Central Bank  
Sonnemannstrasse 22  
Frankfurt am Main  
60314  
Germany  
Contact person: Amalia Friman  
Telephone: +49 69/13440  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 69/13447110  
NUTS code: DE712

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

**I.2) Information about joint procurement**

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of Learning and Development Activities  
Reference number: PRO004793

**II.1.2) Main CPV code**

80570000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The European Central Bank (ECB) is seeking interested parties through this call to express interest for participating in a negotiated procurement procedure for the provision of learning and development activities.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

80000000

80500000

80532000

80420000

II.2.3) **Place of performance**

NUTS code: DE712

II.2.4) **Description of the procurement:**

The European Central Bank (ECB) is an official EU institution which is responsible for the monetary policy of the European Union. The ECB fulfils this mandate together with the 19 national central banks (NCB's) of the Member States whose currency is the euro (the 'Eurosystem'). Since 2014, the ECB is also entrusted with the task of banking supervision within the European Union to ensure the stability of the banking system. This is conducted by the Single Supervisory Mechanism (SSM) which consists of the ECB and the national supervisory authorities (NCA's) of the participating countries. It currently employs around 3 500 staff members.

To ensure that staff of the ECB and the SSM have the necessary skills, knowledge and competencies to perform to the best of their abilities and to deliver on the ECB's business objectives, the Talent Management Division of the Directorate General Human Resources, provides a variety of learning and development activities. These activities may also be offered to the European System of Central Banks (ESCB).

The ECB is therefore looking for up to 5 providers to co-create, develop, deliver and administer a variety of learning and development activities in English, including supplementary coaching.

The provider shall provide learning and development activities in the areas of '(Inter) personal' and 'People Management' skills. Examples of skill areas that could be requested under these 2 umbrellas include:

- communication skills e.g. drafting, visualisation, storytelling, assertiveness, etc.,
- generic business skills e.g. change management, project management, design thinking, etc.,
- personal growth e.g. stress management, time management and career planning, etc.,
- people management skills e.g. performance management, recruitment, etc.

Additional skill areas may be added as well as long as they fall within the overall umbrellas of '(Inter) personal' and 'People Management' skills. A wide range of modalities are envisaged to support skills development in the areas above. These shall include but not be restricted to e-learning, gamification, (live) web learning, (serious) games e.g. Lego serious play, classroom training, (software) simulations, collaborative platforms, peer exchange, communities of practice, bite-size/modular courses, etc. and shall, where appropriate, be suitable for mobile devices. The requested learning and development activities may either be off the shelf or tailor made to specific needs or target audiences.

On the basis of the terms and conditions of the Framework Agreements, the ECB will issue Orders for the provision of services (and works) based on ranking.

The main location of any onsite learning and development activities shall be the premises of the ECB in Frankfurt am Main, Germany. Where applicable, some activities will be delivered at other National Central Banks of the ESCB or at National Competent Authorities (NCAs).

The contract(s) will be valid for a period of 3 years which can be extended for up to 1 additional year. The envisaged start date of the contract(s) is January 2020.

II.2.6) **Estimated value**

II.2.7) **Duration of the contract or the framework agreement**

Duration in months: 48

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions for participation**

III.1.4) **Objective rules and criteria for participation**

List and brief description of rules and criteria:

Selection criteria as stated in the call to express interest to participate.

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Form of procedure**

Procedure involving negotiations

IV.1.3) **Information about framework agreement**

The procurement involves the establishment of a framework agreement

IV.1.10) **Identification of the national rules applicable to the procedure:**

IV.1.11) **Main features of the award procedure:**

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

IV.2.2) **Time limit for receipt of tenders or requests to participate / Time limit for receipt of expressions of interest**

Date: 05/07/2019

Local time: 18:00

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

**Section VI: Complementary information**

VI.2) **Information about electronic workflows**

Electronic invoicing will be accepted

VI.3) **Additional information:**

The documentation for this procurement can be downloaded from the ECB website in the section 'Tenders' under the title of this procedure.

Internet address: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

The downloading of the documentation does not provide for your participation. You must submit your interest to the ECB, on time, in the format requested as instructed in the documentation.

Should you experience any problems in downloading the documentation please contact the ECB under the following email address: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu) quoting the procurement number and the problem experienced.

The ECB shall endeavour to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than seven calendar days before the time-limit for the submission of tenders.

The procurement procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The procurement procedure is conducted in accordance with Decision ECB/2016/2 of 9.2.2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 as amended available on the ECB website at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

During the procurement procedure, Tenderers shall not contact any other ECB staff members or organisations/ persons working for the ECB with regard to this tender procedure than the person indicated in Section I.1).

Tenderers shall also not contact potential competitors unless they intend to form a temporary grouping with them or to involve them as subcontractors. Any violation of this communication rule may lead to the exclusion of the tenderer in question.

VI.4) **Procedures for review**

VI.4.1) **Review body**

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman

1 avenue du Président Robert Schuman

Strasbourg

67001

France

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Office

Sonnemannstrasse 22

Frankfurt am Main

60314

Germany

Telephone: +49 6913440

Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

03/06/2019