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**D-Frankfurt-on-Main: ECB - 14159/IS/2010 IS consultancy and services framework  
2012/S 118-194277**

**Contract award notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

European Central Bank  
Kaiserstraße 29  
60311 Frankfurt-on-Main  
GERMANY  
Telephone: +49 6913440  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 6913447110

**Internet address(es):**

General address of the contracting authority: <http://www.ecb.europa.eu>

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

Economic and financial affairs

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract**

14159/IS/2010 IS consultancy and services framework.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services  
Service category No 7: Computer and related services  
NUTS code DE712

**II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

**II.1.4) Short description of the contract or purchase(s)**

The contracts resulting from this tender procedure will enable the ECB to source IT activities across the services lifecycle of IT infrastructure and applications services. This includes also management consultancy, strategic and process development services.

With the IS consultancy and services framework, the ECB intends to improve project delivery and post go-live operations for IT infrastructure and applications, as well as increase the efficiency and flexibility to resource a large number of its IT activities.

The framework contractors shall provide consultancy services and works in the following areas:

— IT infrastructure management consultancy and delivery services, including development, system integration, operations and support,

— application management consultancy and delivery services. These include application development, maintenance and support, based on open frameworks (e.g. Java), product-based platforms (e.g. SAP), and/or specialised technical markets (e.g. security, document management),

— IT management consultancy, strategic, technology and process development services. These include: IT governance, IT service management, quality management, and technical aspects of tenders and procurement procedures.

The whole scope of services is divided into 2 lots:

lot 1: services and works for applications and IT infrastructure (in part or full): design, build, operate, support and maintain;

lot 2: IS management consultancy, tender/call-off preparation, studies (benchmarking) to support organisational, strategic and process development.

II.1.5) **Common procurement vocabulary (CPV)**

72000000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Negotiated with a call for competition

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Price. Weighting 40

2. Quality of the provision of services. Weighting 50

3. Compliance with contract. Weighting 10

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

14159/IS/2010.

IV.3.2) **Previous publication(s) concerning the same contract**

**Contract notice**

Notice number in the OJEU: [2011/S 75-121894](#) of 16.4.2011

**Other previous publications**

Notice number in the OJEU: [2011/S 89-143830](#) of 7.5.2011

**Section V: Award of contract**

Contract No: 14159/IS/2010

Lot No: 2 - Lot title: IS management consultancy, tender/call-off preparation, studies (benchmarking) to support organisational, strategic and process development

V.1) **Date of contract award decision:**

19.4.2012

V.2) **Information about offers**

Number of offers received: 3

Number of offers received by electronic means: 3

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

KPMG AG

The Squire, Am Flughafen

60549 Frankfurt-on-Main

GERMANY

V.4) **Information on value of contract**

V.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

VI.3.2) **Lodging of appeals**

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **Date of dispatch of this notice:**

12.6.2012