

10/06/2020 (DATE OF PUBLICATION/LAST UPDATE)

ECB-PUBLIC  
UPDATABLE

### RECORD OF PROCESSING ACTIVITY

Processing of recorded phone calls and of contact details of staff of organisations participating in the Survey of Monetary Analysts (SMA)

#### 1. Controller(s) of data processing activities

Controller: European Central Bank (ECB)

Contact details:

*European Central Bank*

*Sonnemannstrasse 22*

*60314 Frankfurt am Main*

*Germany*

E-mail: [info@ecb.europa.eu](mailto:info@ecb.europa.eu)

Organisational unit responsible for the processing activity: Directorate General

Monetary Policy/Monetary Policy Strategy Division

Data Protection Officer (DPO): [DPO@ecb.europa.eu](mailto:DPO@ecb.europa.eu)

#### 2. Who is actually conducting the processing activity?

The data is processed by the ECB itself

The organisational unit conducting the processing activity is:

Directorate General Monetary Policy/Monetary Policy Strategy

Division

#### 3. Purpose of the processing

- Contact details will be processed in order to maintain a list of contact persons in the participating organisations to be able to address any questions related to

the survey, either via email or recorded phone call.

- The phone calls will be recorded in order to:
  - o clarify a specific point of communication between the ECB and the survey participants, in case needed; or
  - o ensure that inside information regarding the European System of Central Banks (ESCB) is safeguarded; or
  - o identify violations of professional secrecy or the misuse of the information obtained via the survey.

#### 4. Description of the categories of data subjects

- Staff of organisations participating in the SMA.

#### 5. Description of the categories of personal data processed

- Personal details (name, contact details)
- Other: *voice recordings*

#### 6. The categories or recipients to whom the personal data have been or will be disclosed, including the recipient(s) of the data in Member States, third countries or international organisations

- Designated ECB staff members: Staff members directly involved in the SMA

#### 7. Retention time

Personal data will be stored as long as an organisation participates in the SMA and will be deleted thereafter. Personal data will also be deleted as soon as the ECB is notified that a person no longer acts as contact person for the organisation or if a new contact

person is nominated.

The recordings are stored for a maximum period of 92 days from the day on which the phone conversation takes place and will automatically be deleted thereafter. Recordings required for administrative, disciplinary or criminal follow-up are retained until the dispute has been resolved or follow-up completed.